KATHREIN Sachsen GmbH
Service
Lindenstrasse 3
09241 Muehlau
Germany
Phone: 03722/6073-40
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Mail: service@kathrein-sachsen.de

Repair note

Please fill out and attach to device

Billing Address:	**Return Address:**
Company:	Company:
Street address:	Street address:
Postal Code/town:	Postal Code/town:
Country:	Country:
Phone:	Phone:
E-Mail address:	E-Mail address:
Contact Person:	

Device:

Article:	Article number:
Serial number:	
SW channel strip:	SW control:

Packing:

Original | Not Original | Without

Accessories:

Without | With following:

Type of repair:

Chargeable repair	refurbished (chargeable)
Cost estimate (chargeable)	

Detailed error indication:

Complained program:

Program name:	Frequency:
Polarization:	Symbol rate:
Satellite:	Orbit position:

Error not frequency dependent

Signal reception information: (input values at channel strip)

Level:	SNR/C/N:
BER (modulation):	Mirror size:

Error type:

Picture Error	Tone Error
Temporarily	Permanently
Teletext error	Other error
Temperature dependent	Total failure

Schematic of the complete system

Signature: **Date:**